



Yes. There Is A Difference...
With Indiana's Largest Pool Company

2019 Pool Closing Agreement

(for residential swimming pools)

We sincerely thank you for scheduling your service with Pools of Fun! We appreciate your business and we look forward to serving you!

While we cannot guarantee dates or times, we will do our best to close your pool on your anticipated closing date. Once scheduled, your service date can change without notice due to unforeseen circumstances.

Pool Closing Service Includes: Winterizing one (1) pump, filter, in-floor cleaning system, heater, up to two (2) skimmers and main drains, and up to six (6) returns. If you own a non-typical, custom pool or commercial pool please call for a quote. Pools of Fun reserves the right to cancel this service agreement if we feel our winterization program would not be appropriate for your pool.

Customer Responsibilities Prior to Closing: Leave access to the pool. Power for the pool equipment must be turned on. Leave out storage tote with winter parts, fittings and other equipment by the equipment pad. Pools of Fun will not introduce any closing chemicals, that is the responsibility of the customer.

Please remove as much water and debris from pool cover as possible on day of closing, as whatever is left on the cover will normally end up in the pool.

Table with 2 main columns: FORCED AIR 'BLOW OUT' CLOSING and SIGNATURE 'FULL ANTIFREEZE' CLOSING. Rows include pricing for zones 1-3, deck jets, hand rail removal, multi pump system, inground spa, mid-winter shock, and pool vacuuming. Includes checkboxes for missing supplies and a section for multi pump system authorization.

By signing below, you acknowledge that you have read and understand this document concerning scheduling, charges, payment terms and warranty terms found on backside of this document. While we cannot guarantee dates or times, once scheduled you will be notified of your of your closing date.

Do you wish to schedule your closing about the same time as last year? YES NO

Print Name: Email:

Address: City: Zip:

HM Phone: Cell Phone: Signature

Subdivision (REQUIRED) Signature

Billable Closing Supplies

Antifreeze.....\$7.99 per gallon • White Threaded Plugs w/o-ring.....\$4.19 each

Black Expansion Plugs.....\$4.19 each • Skimmer Gizmos.....\$13.99 each

Customer Responsibilities

Water Tubes • Safety Cover Anchors

All of the above are available at your Pools of Fun Customer Care Center

- Visit your local Pools of Fun Customer Care Center at least one week prior to closing for a water test and winterization chemicals. Chemicals must circulate 24 hours prior to closing. Do not add pool chemicals less than 24 hours prior to closing to avoid damage to pool surfaces and equipment!
- On the day of your pool closing service, please have your closing tote with all your closing supplies by your equipment pad.
- Your closing service must be prepaid with Pools of Fun when scheduled.
- You should check your pool frequently during the winter months to be sure the pool water level has not dropped. Pools of Fun is not responsible for auto covers, liners or any pool damage due to low water levels.
- Store UV units indoors to prevent freezing, if the unit was removed by service tech.
- If pool has an IAqualink System it is customer's responsibility to turn breaker off once pool closing is completed

CUSTOMER INITIALS



Pool Closing Agreement, Payment and Warranty Terms

- Pools of Fun does not guarantee a specific date or time of arrival. Your service date can change without prior notice due to unforeseen circumstances.
- Warranty claims for freeze damage must be received in writing at Pools of Fun, PO Box 576, Plainfield, IN by May 31, 2020.
- The pool equipment and parts removed for winterization will be placed neatly poolside for you to store for winter.
- If we do not have access to pool due to a locked gate upon arrival, your closing materials are not available on-site, or if you do not cancel your scheduled closing by 5PM the day before, you will be assessed a \$45 cancellation fee.

Customers Initials



Pools of Fun is providing this closing service based on industry standards designed to reduce the risk of off season damage to the pool and equipment. Please read and understand the following warranty information:

We are responsible for:

- Freeze damage to pumps, filters, and heaters that we winterize
- Underground plumbing (only with the "Signature "Full Antifreeze" Closing Program)

We are NOT responsible for:

- Leaks from plumbing with the Air "Blow-Out" Closing Program
- Leaks from equipment that cannot be winterized
- Leaks associated with pool light niches or conduit
- Leaks from "flooded suction" equipment or failed valves
- We are not responsible for damage to broken ball valve handles due to age of valve.
- Damage to pool tile
- **Adding pool chemicals, water balance, or opening condition of pool water. CUSTOMER INITIALS**



On any valid warranty claim, damaged pool equipment will be repaired or replaced with new or reconditioned equipment or parts at the discretion of Pools of Fun. The age and condition of the damaged equipment will be considered and compensation will be prorated. **CUSTOMER INITIALS**



Customer agrees to all statements and terms of this agreement listed as stated. Initials



No Refunds will be issued for cancellation of a closing.