

2020



White Glove

POOL OPENING SERVICE

\$489.99

***THIS IS AVAILABLE TO
FIRST 50 CUSTOMERS***

Includes

- EXPRESS MECHANICAL OPENING OF POOL EQUIPMENT
- PERFORM 10 POINT CHECKLIST ON EQUIPMENT AND POOL
- 10% DISCOUNT ON PARTS OR SERVICES NEEDED FROM INSPECTION
- REPLACE ANY O-RINGS, GAUGES OR GASKETS NOT EXCEEDING \$25
- VACUUM DIRT AND DEBRIS FROM POOL UP TO ONE HOUR
- BRUSH POOL WALLS AND SCRUB WATER LINE WITH POOL BRUSH
 - NET SURFACE OF POOL WATER
- START-UP CHEMICALS INCLUDED IN PACKAGE

***PLEASE NOTE THAT YOUR POOL WATER **MUST** BE CLEAR AT OPENING IN ORDER FOR THE WHITE GLOVE SERVICES TO BE PERFORMED. THE POOL CLEANING WILL BE PERFORMED BY A WEEKLY SERVICE TECHNICIAN THE FOLLOWING BUSINESS DAY OF YOUR POOL OPENING. THIS WILL GIVE YOUR POOL A CHANCE TO PROPERLY CIRCULATE AND ALLOW FOR A MORE EFFECTIVE CLEANING AND CHEMICAL APPLICATION.

THIS SERVICE IS AVAILABLE IN ZONE ONE ONLY

CALL NOW TO SCHEDULE 317-837-2617

LUXURY POOL SERVICE PACKAGES

White Glove Opening Service	\$489.99
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GENERAL SERVICE TERMS

Pool Opening Includes:

- Remove safety cover or tarp, remove winter fittings and install summer fittings, install ladder and step rails, re-assemble pump, filter, heater, and in-floor system, start system and evaluate operation, and a 10 point inspection.
- Pools of Fun will make repairs and replace parts, up to \$25.00, without additional authorization from the customer in order to complete pool start-up. We will be happy to fold and store your safety cover or tarp at a location on the property you choose, however, we recommend hanging the cover to dry.
- We will not leave a malfunctioning system running, or leave heaters turned on.

Customer Responsibilities Prior to Opening:

- Leave access to the pool. Power for the pool equipment must be turned on. Turn poolside water source on. Leave out storage tote with summer parts, fittings and other equipment by the equipment pad.
- Remove as much water and debris from pool cover as possible, as whatever is left on the cover will normally end up in the pool. Should a technician need to remove an excessive amount of water from your cover in order to perform service, you will be charged an additional service fee.
- Water level MUST be at mid-skimmer level to start the equipment.

Pool Opening Terms

- **White glove service is not designed to be a quick fix for pool water that is cloudy, hazy, green, black, etc. If it is determined that your pool needs additional servicing i.e. a drain and fill, you will be referred to our Service department.**
- Pools of Fun does not guarantee a specific date or time of arrival. Once scheduled, your service date can change without notice due to unforeseen circumstances.
- Payment must be made prior to service being performed.
- 7% Indiana sales tax will be charged on all billable opening supplies.
- If any parts necessary for the opening are not on-site, they will be provided and billed accordingly.
- Pools of Fun is not responsible for the condition of your swimming pool water/water chemistry upon opening. Many factors can influence the water condition in the off-season. Pools of Fun does not apply pool chemicals at the time of the opening service. We recommend that after 48 hours of circulation, you take a water sample to your nearest Pools of Fun Customer Care Center for analysis.
- **Customer Understands and Accepts all of the above. Initials in box.**

AGREEMENT

Your signature indicates you have been provided and understand all terms of this agreement and the nature of service you chose. Please return with your check or credit card information. Please make a copy for your records. Service dates and times are good faith estimates and are not guaranteed.

I/We _____ agree to the above stated terms of services selected.

Signature _____ Date _____

Address _____

City _____ State _____ Zip _____ Phone _____

Email _____