



Pools of Fun

3891 Clarks Creek Road, Plainfield, IN 46168

PoolsofFun.com

# 2020 VIP Pool Closing Agreement



Name: \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Subdivision: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Do you wish to close your pool about the same time as last year? Yes  No  NA

We sincerely thank you for scheduling your service with Pools of Fun! We appreciate your business and we look forward to serving you! While we cannot guarantee dates or times, we will do our best to close your pool on your anticipated closing date. Once scheduled, your service date can change without notice due to unforeseen circumstances. This service is limited to the first fifty (50) clients.

### VIP POOL CLOSING SERVICE INCLUDES:

- Blowout pool closing
- Basic winter chemical package\*
- Vacuuming and netting of pool - up to one (1) hour
- Heater, where applicable
- Cleaning of pool walls
- Cleaning of skimmer and pump basket
- Backwashing of filter, if needed
- Winterize:
  - Pump(s)
  - Filter
  - In-floor cleaning system, where applicable
  - Heater, where applicable
  - Skimmers and main drains
  - Returns

\*Includes BioGuard Winter Kit consisting of Arctic Blue Shock and Arctic Blue Algaecide Protector.

### CUSTOMER RESPONSIBILITIES PRIOR TO CLOSING:

- Leave access to the pool
- Power for the pool equipment must be turned on
- Leave out storage tote with winter parts, fittings, and other equipment poolside
- Introduce closing chemicals
- Have all water and debris removed from the pool cover

### PRIOR TO CLOSING, CUSTOMER IS RESPONSIBLE FOR:

- Your closing service must be prepaid with Pools of Fun when scheduled.
- Visit your local Pools of Fun Customer Care Center at least one week prior to closing for a water test and winterization chemicals. Chemicals must circulate 24 hours prior to closing. Do not add pool chemicals less than 24 hours prior to closing to avoid damage to pool surfaces and equipment

CUSTOMER INITIALS



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**ADDITIONAL CUSTOMER RESPONSIBILITIES**

- Check your pool frequently during the winter months to be sure the pool water level has not dropped. Pools of Fun is not responsible for auto covers, liners, or any pool damage due to low water levels.
- Store UV units indoors to prevent freezing, if the unit was removed by service tech.
- If your pool has an **iAquaLink System**, it is the **customer's responsibility to turn off the breaker** after closing.

CUSTOMER INITIALS

**AFTER CLOSING, POOLS OF FUN IS RESPONSIBLE FOR:**

- Freeze damage to pumps, filters, and heaters that we winterize
- Underground plumbing (only with the "Signature Full Antifreeze" Closing Program)

**AFTER CLOSING, POOLS OF FUN IS NOT RESPONSIBLE FOR:**

- Leaks from plumbing with the Air "Blow-Out" Closing Program
- Leaks from equipment that cannot be winterized
- Leaks associated with pool light niches or conduit
- Damage caused by breaker **NOT** being turned off for the **iAquaLink System**
- Leaks from "flooded suction" equipment due to failed valves
- Damage to broken ball valve handles due to age of valve

CUSTOMER INITIALS

**POOL CLOSING AGREEMENT, PAYMENT, AND TERMS:**

- Pools of Fun does not guarantee a specific date or time of arrival. Your service date can change without prior notice due to unforeseen circumstances.
- Warranty claims for freeze damage must be received in writing at Pools of Fun, PO Box 576, Plainfield, IN by May 31, 2021.
- The pool equipment and parts removed for winterization will be placed neatly poolside for you to store indoors during winter.
- If we do not have access to the pool due to a locked gate upon arrival, your closing materials are not sitting poolside, or if you do not cancel your scheduled closing by 5PM the day before, you will be assessed a \$45 cancellation fee.

CUSTOMER INITIALS

**VIP POOL CLOSING SERVICE**

VIP Closing Service	\$649.00
ANY CLOSING SUPPLIES WHICH ARE MISSING OR UNUSABLE WILL INVOICED TO YOU .	

CUSTOMER INITIALS

**BILLABLE CLOSING SUPPLIES**

Antifreeze...\$9.49 per gallon      White Threaded Plugs w/O-rings...\$4.49 each  
 Black Expansion Plugs...\$4.49 each      Skimmer Gizmos...\$14.29 each

*By signing below, you acknowledge that you have read and understand this document concerning scheduling, charges, payment terms and warranty terms found on backside of this document. While we cannot guarantee dates or times, once scheduled you will be notified of your of your closing date.*

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date