

We sincerely thank you for scheduling your service with Pools of Fun! We appreciate your business and we look forward to serving you! While we cannot guarantee dates or times, we will do our best to open your pool on the anticipated date. Once scheduled, your service date can change without notice due to unforeseen circumstances.

POOL OPENING SERVICE INCLUDES:

- Replace O-rings, gauges, and/or gasket, as needed
- Vacuum dirt and debris, up to one hour
- Brush pool walls and scrub water line
- Net surface of pool water
- Shock and algaecide are included

GENERAL TERMS OF SERVICE

- Remove safety cover or tarp, remove winter fittings and install summer fittings, install ladder and step rails, start system and evaluate operation, and a completed Equipment Checklist.
- Safety cover will be folded and left pool side. We recommend cleaning the cover or tarp prior to storage.
- We will not leave a malfunctioning system running, or leave heaters turned on.

Pools of Fun will make repairs and replace parts, up to \$100.00, without additional authorization from the customer in order to complete pool start-up.

CUSTOMER INITIALS

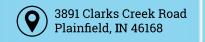
CUSTOMER RESPONSIBILITIES PRIOR TO OPENING:

- Leave access to the pool. Breaker must be turned on.
- Have working water hose available.
- Leave out storage tote with summer parts, fittings, and other equipment by the equipment pad.
- Water level MUST be at mid– skimmer level to start the equipment.
- Remove water and debris from pool cover, as whatever is left on the cover will end up in the pool. Should a technician need to remove water from your cover in order to perform service, you will be charged an additional service fee of \$195.00/hour.

CUSTOMER INITIALS	
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WHITE GLOVE OPENING		
	WHITE GLOVE OPENING - ZONE 1 ONLY	\$850.00
White Glove Opening is only available to the first 50 customers.		

POOL OPENING AGREEMENT, PAYMENT, AND TERMS:

- White glove service is not designed to be a quick fix for pool water that is cloudy, hazy, green, black, etc.
- Pools of Fun does not guarantee a specific date or time of arrival. Once scheduled, your service date can change without notice due to unforeseen circumstances.
- Payment must be made when scheduling your service. There are no refunds.
- 7% Indiana sales tax will be charged on all billable opening supplies.
- If any parts necessary for the opening are missing, damaged, or inaccessible they will be provided and billed accordingly.
- Pools of Fun is not responsible for the condition of your swimming pool water/water chemistry upon opening. Many factors can influence the water condition in the off-season. Pools of Fun only applies shock and algaecide at the time of opening. We recommend that a water sample be taken to your nearest Pools of Fun Customer Care Center after 48 hours of circulation for analysis and water balancing recommendations.

CUSTOMER INITIALS	

By signing below, you acknowledge that you have read and understand this document concerning scheduling, charges, payment terms and warranty terms found on backside of this document. While we cannot guarantee dates or times, once scheduled you will be notified by text of your opening date.

Customer Signature	Date







